McKinsey&Company



In the news

"Fake pharmaceuticals: Bad medicine"

--Economist, October 13, 2012



"U.S. has drug recall problem"

--ABC News, June 4, 2012

"17,000 die from medical errors"

--Deutsches Arzteblatt International, March 5, 2010

"Medical error is expensive for life"

--In2EastAfrica, January 22, 2012

Opportunities for impact

- Reducing medication errors
- Improving recall efficiency and effectiveness
- Protecting patients from counterfeit products
- Reducing inventory assets and associated costs
- Reducing product waste due to obsolescence
- Reducing data management cost
- Improving transaction accuracy

Value at stake

\$40-100 **Billion** in P&L

25,000 lives

130 million recalled units

\$60 Billion in Capital

700,000 disabilities

Not a "Zero Sum" game

10-year Return on investment









Manufacturers Wholesalers

and distributors

Retail **Pharmacies**

Hospitals

4-25 X

10-15 X

3 X

3-20 X

Multiple standards put benefits at risk

Higher costs

Higher risks

Slower adoption



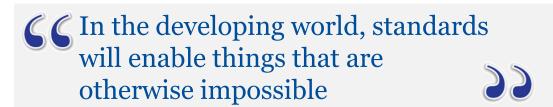
What we heard from you

CC Supply chain data standards will greatly improve healthcare safety and efficiency





It is a fantastic amount of work to scrub data so we can connect the dots...it is diabolical





Strength in unity: **Learnings from the Consumer-Retail Industry**

- Strong business case
- Senior business leader collaboration
 - Relentless marketing
 - Real benefits
 - Win-win opportunities



A potential agenda for industry leaders

- **Collective goals for** impact
- **Priority use cases**
- **Alignment on standards**
- **Timeline and milestones** for adoption
- **Metrics for tracking** progress and benefits
- **Influence and marketing** strategies



Key messages



- Healthcare is at a crossroads
- Global standards could help save thousands of lives and billions of dollars every year
- Every part of the healthcare value chain could benefit
- Multiple standards would diminish benefits
- Senior leaders would have to collaborate

A new world



"Counterfeiters out of business"

"Recalled drugs and devices immediately eliminated from use"

"Healthcare industry saves millions through endto-end supply chain collaboration"

> "Short-supply medical products routed to highest-need patients"

> > "Medication errors virtually eliminated through bedside scanning"

The patient as beneficiary



- 1. Right patient
- 2. Right medication or product
- 3. Right dose or usage
- 4. Right time
 - Right route